

# Literature search

PubMed via NLM 190311

## Patient perception or trust of telephone nursing services

| Search terms  | Items found |
|---|-------------|
| <b>Population:</b>  |             |
| 1. Nursing[tiab] OR nurse[tiab] OR nurses[tiab] OR "Nurses"[Mesh] OR Telenursing[tiab]  | 452654      |
| <b>Intervention:</b>  |             |
| 2. Telehealth[tiab] OR telemedicine[tiab] OR telenursing[tiab] OR telecare[tiab] OR telephone[tiab] OR phone[tiab] OR helpline[tiab] OR hotline[tiab] OR "Telemedicine"[Mesh] OR "Telephone"[Mesh] OR teleconsultation[tiab]  | 104997      |
| <b>Outcome:</b>   |             |
| 3. "Treatment Adherence and Compliance"[Mesh] OR Compliance[tiab] OR adherence[tiab] OR adhere[tiab] OR comply[tiab] OR (follow[tiab] AND advice[tiab])   | 414009      |
| 4. Perception[tiab] OR opinion[tiab] OR attitude[tiab] OR experience[tiab] OR trust[tiab] OR satisfaction[tiab] OR beliefs[tiab] OR "Qualitative Research"[MeSH] OR "Focus Groups"[MeSH] OR "Nursing Methodology Research"[MeSH] OR qualitative[Title/Abstract] OR "grounded theory"[Title/Abstract] OR ethnogra*[Title/Abstract] OR ethnolog*[Title/Abstract] OR phenomenogra*[Title/Abstract] OR phenomenolog*[Title/Abstract] OR hermeneutic*[Title/Abstract] OR focus group*[Title/Abstract] OR field study[Title/Abstract] OR narrativ*[Title/Abstract] OR lived experience*[Title/Abstract] OR life experience*[Title/Abstract] | 1245809     |
| <b>Combined sets:</b>   |             |
| 5. 1 AND 2 AND 3 AND 4  | 888         |
| <b>Final</b> 5  | <b>888</b>  |

The search result, usually found at the end of the documentation, forms the list of abstracts  
[MeSH] = Term from the Medline controlled vocabulary, including terms found below this term in the MeSH hierarchy

[MeSH:NoExp] = Does not include terms found below this term in the MeSH hierarchy

[MAJR] = MeSH Major Topic

[TIAB] = Title or abstract

[TI] = Title

[AU] = Author

[TW] = Text Word

Systematic[SB] = Filter for retrieving systematic reviews

\* = Truncation

" " = Citation Marks; searches for an exact phrase

**Cochrane Library via Wiley 190311**

**Patient perception or trust of telephone nursing services**

| Search terms  | Items found             |
|---|-------------------------|
| <b>Population:</b>  |                         |
| 1. Nursing:ti,ab,kw OR nurse:ti,ab,kw OR nurses:ti,ab,kw OR [mh "Nurses"] OR Telenursing:ti,ab,kw   | 34321                   |
| <b>Intervention:</b>  |                         |
| 2. Telehealth:ti,ab,kw OR telemedicine:ti,ab,kw OR telenursing:ti,ab,kw OR telecare:ti,ab,kw OR telephone:ti,ab,kw OR phone:ti,ab,kw OR helpline:ti,ab,kw OR hotline:ti,ab,kw OR [mh "Telemedicine"] OR [mh "Telephone"] OR teleconsultation:ti,ab,kw   | 26901                   |
| <b>Outcome:</b>   |                         |
| 3. [mh "Treatment Adherence and Compliance"] OR Compliance:ti,ab,kw OR adherence:ti,ab,kw OR adhere:ti,ab,kw OR comply:ti,ab,kw OR (follow:ti,ab,kw AND advice:ti,ab,kw)  | 81005                   |
| 4. Perception:ti,ab,kw OR opinion:ti,ab,kw OR attitude:ti,ab,kw OR experience:ti,ab,kw OR trust:ti,ab,kw OR satisfaction:ti,ab,kw OR beliefs:ti,ab,kw OR [mh "Qualitative Research"] OR [mh "Focus Groups"] OR [mh "Nursing Methodology Research"] OR qualitative:ti,ab,kw OR "grounded theory":ti,ab,kw OR ethnogra*:ti,ab,kw OR ethnolog*:ti,ab,kw OR phenomenogra*:ti,ab,kw OR phenomenolog*:ti,ab,kw OR hermeneutic*:ti,ab,kw OR focus group*:ti,ab,kw OR field study:ti,ab,kw OR narrativ*:ti,ab,kw OR lived experience*:ti,ab,kw OR life experience*:ti,ab,kw | 159435                  |
| <b>Combined sets:</b>   |                         |
| 5. 1 AND 2 AND 3 AND 4  | 552                     |
| <b>Final 5</b>  | <b>Skriv text här..</b> |

The search result, usually found at the end of the documentation, forms the list of abstracts

au = Author

MeSH = Term from the Medline controlled vocabulary, including terms found below this term in the MeSH hierarchy

this term only = Does not include terms found below this term in the MeSH hierarchy

:ti = Title

:ab = Abstract

:kw = Keyword

\* = Truncation

“ ” = Citation Marks; searches for an exact phrase

CDSR = Cochrane Database of Systematic Review

CENTRAL = Cochrane Central Register of Controlled Trials, "trials"

CRM = Method Studies

DARE = Database Abstracts of Reviews of Effects, "other reviews"

EED = Economic Evaluations

HTA = Health Technology Assessments

**Embase via embase.com 190311**

**Patient perception or trust of telephone nursing services**

| Search terms   | Items found |
|--|-------------|
| <b>Population:</b>   |             |
| 1. Nursing:ti,ab OR nurse:ti,ab OR nurses:ti,ab OR 'nurse'/exp/mj OR Telenursing:ti,ab OR 'telenursing'/mj   | 513658      |
| <b>Intervention:</b>   |             |
| 2. Telehealth:ti,ab OR telemedicine:ti,ab OR telenursing:ti,ab OR telecare:ti,ab OR telephone:ti,ab OR phone:ti,ab OR helpline:ti,ab OR hotline:ti,ab OR 'telephone'/mj OR teleconsultation:ti,ab OR 'teleconsultation'/mj   | 122905      |
| <b>Outcome:</b>  |             |
| 3. 'patient compliance'/exp/mj OR Compliance:ti,ab OR adherence:ti,ab OR adhere:ti,ab OR comply:ti,ab OR (follow:ti,ab AND advice:ti,ab)   | 356814      |
| 4. Perception:ti,ab OR opinion:ti,ab OR attitude:ti,ab OR experience:ti,ab OR trust:ti,ab OR satisfaction:ti,ab OR beliefs:ti,ab OR 'qualitative research'/mj OR 'nursing methodology research'/mj OR qualitative:ti,ab OR "grounded theory":ti,ab OR ethnogra*:ti,ab OR ethnolog*:ti,ab OR phenomenogra*:ti,ab OR phenomenolog*:ti,ab OR hermeneutic*:ti,ab OR "focus group":ti,ab OR "field study":ti,ab OR narrativ*:ti,ab OR "lived experience":ti,ab OR "life experience":ti,ab | 1644956     |
| <b>Combined sets:</b>  |             |
| 5. 1 AND 2 AND 3 AND 4   | 554         |
| <b>Final</b> 5   | <b>554</b>  |

/de= Term from the EMTREE controlled vocabulary

/exp= Includes terms found below this term in the EMTREE hierarchy

/mj = Major Topic

:ab = Abstract

:au = Author

:ti = Article Title

:ti,ab = Title or abstract

\* = Truncation

'' = Citation Marks; searches for an exact phrase

**Cinahl via ebSCO.com 190311**

**Patient perception or trust of telephone nursing services**

| Search terms   | Items found |
|--|-------------|
| <b>Population:</b>   |             |
| 1. TI (Nursing OR nurse OR nurses OR Telenursing) OR AB (Nursing OR nurse OR nurses OR Telenursing) OR (MM "Nurses+")  | 489598      |
| <b>Intervention:</b>   |             |
| 2. (MM "Telephone+") OR TI (Telehealth OR telemedicine OR telenursing OR telecare OR telephone OR phone OR helpline OR hotline OR teleconsultation) OR AB (Telehealth OR telemedicine OR telenursing OR telecare OR telephone OR phone OR helpline OR hotline OR teleconsultation)   | 44950       |
| <b>Outcome:</b>  |             |
| 3. (MH "Patient Compliance+") OR TI (Compliance OR adherence OR adhere OR comply OR (follow AND advice)) OR AB (Compliance OR adherence OR adhere OR comply OR (follow AND advice))  | 96489       |
| 4. (MH "Qualitative Studies+") OR TI (Perception OR opinion OR attitude OR experience OR trust OR satisfaction OR beliefs OR qualitative OR "grounded theory" OR ethnogra* OR ethnolog* OR phenomenogra* OR phenomenolog* OR hermeneutic* OR "focus group" OR "field study" OR narrativ* OR "lived experience" OR "life experience") OR AB (Perception OR opinion OR attitude OR experience OR trust OR satisfaction OR beliefs OR qualitative OR "grounded theory" OR ethnogra* OR ethnolog* OR phenomenogra* OR phenomenolog* OR hermeneutic* OR "focus group" OR "field study" OR narrativ* OR "lived experience" OR "life experience") | 574109      |
| <b>Combined sets:</b>  |             |
| 5. 1 AND 2 AND 3 AND 4   | 198         |
| <b>Final</b> 5   | <b>198</b>  |

The search result, usually found at the end of the documentation, forms the list of abstracts

AB = Abstract

AU = Author

DE = Term from the thesaurus

MM = Major Concept

TI = Title

TX = All Text. Performs a keyword search of all the database's searchable fields

ZC = Methodology Index

\* = Truncation

" " = Citation Marks; searches for an exact phrase